

IT Services to Support a Changing Utility Industry

Northwest Public Power Association
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Topics

Presentation Electric Utility Industry
Transformation

Topics

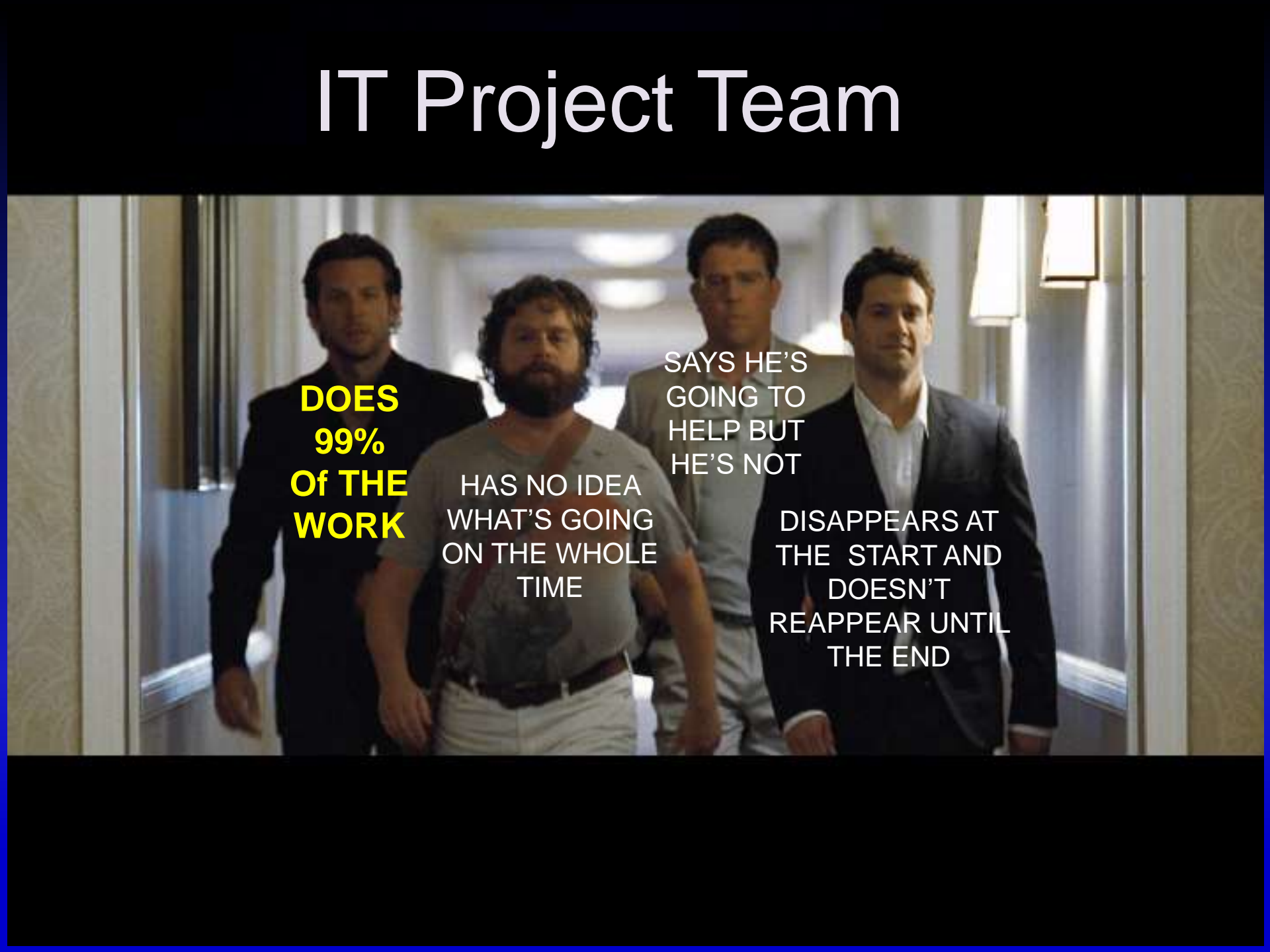
Presentation Electric Utility Industry
Transformation

Conversation Implications for IT
Services at NWPPA
Member Utilities

Disclaimer

Information shown on the following slides was gathered from various sources. This presentation reflects the perspective of CJB Energy Economics and was developed to stimulate conversation.

IT Project Team



**DOES
99%
Of THE
WORK**

HAS NO IDEA
WHAT'S GOING
ON THE WHOLE
TIME

SAYS HE'S
GOING TO
HELP BUT
HE'S NOT

DISAPPEARS AT
THE START AND
DOESN'T
REAPPEAR UNTIL
THE END

Industry Transformation

- Recent polls have found broad consensus that the electric utility industry is undergoing significant change
 - Utility Dive
 - PwC
 - Black & Veatch
- Agreement about how utilities should respond?
Not so much.

Utility Dive 2016 State of the Electric Utility Survey

“If there’s one takeaway from Utility Dive’s third annual State of the Electric Utility industry survey, it’s that the transformation has arrived – but a standardized approach to adapt to it has not.”

www.utilitydive.com/library/state-of-the-electric-utility-2016/

Utility Dive 2016 State of the Electric Utility Survey

Respondents' most pressing challenges for their utility (descending order)

- Aging Workforce
- Existing Regulatory Model
- Aging Infrastructure
- Renewables Integration
- Stagnant Load Growth
- Physical and/or Cyber Grid Security
- Clean Power Plan Compliance

www.utilitydive.com/library/state-of-the-electric-utility-2016/

14th PwC Global Power & Utilities Survey

“We are witnessing considerable disruption in the power sector arising from a combination of policy, technological and customer change. It’s creating a transformation in how we think about, produce and use electricity.”

www.pwc.com/gx/en/industries/energy-utilities-mining/power-utilities/global-power-and-utilities-survey.html

14th PwC Global Power & Utilities Survey

- Nearly all respondents expect to see a medium to very high level of market disruption by 2020
- More than 7 of 10 anticipate major or very major business model transformation by 2030
- 6 of 10 say their main home market will be more than “50% transformed” by 2030

www.pwc.com/gx/en/industries/energy-utilities-mining/power-utilities/global-power-and-utilities-survey.html

Black & Veatch 2015 Strategic Directions: U.S. Electric industry Report

Disruptive Forces (Ranked by Relative Importance)

- Aging Infrastructure
- Reliability
- Environmental Regulation
- Cybersecurity
- Aging Workforce
- Economic Regulation (Rates)
- Emerging Technology

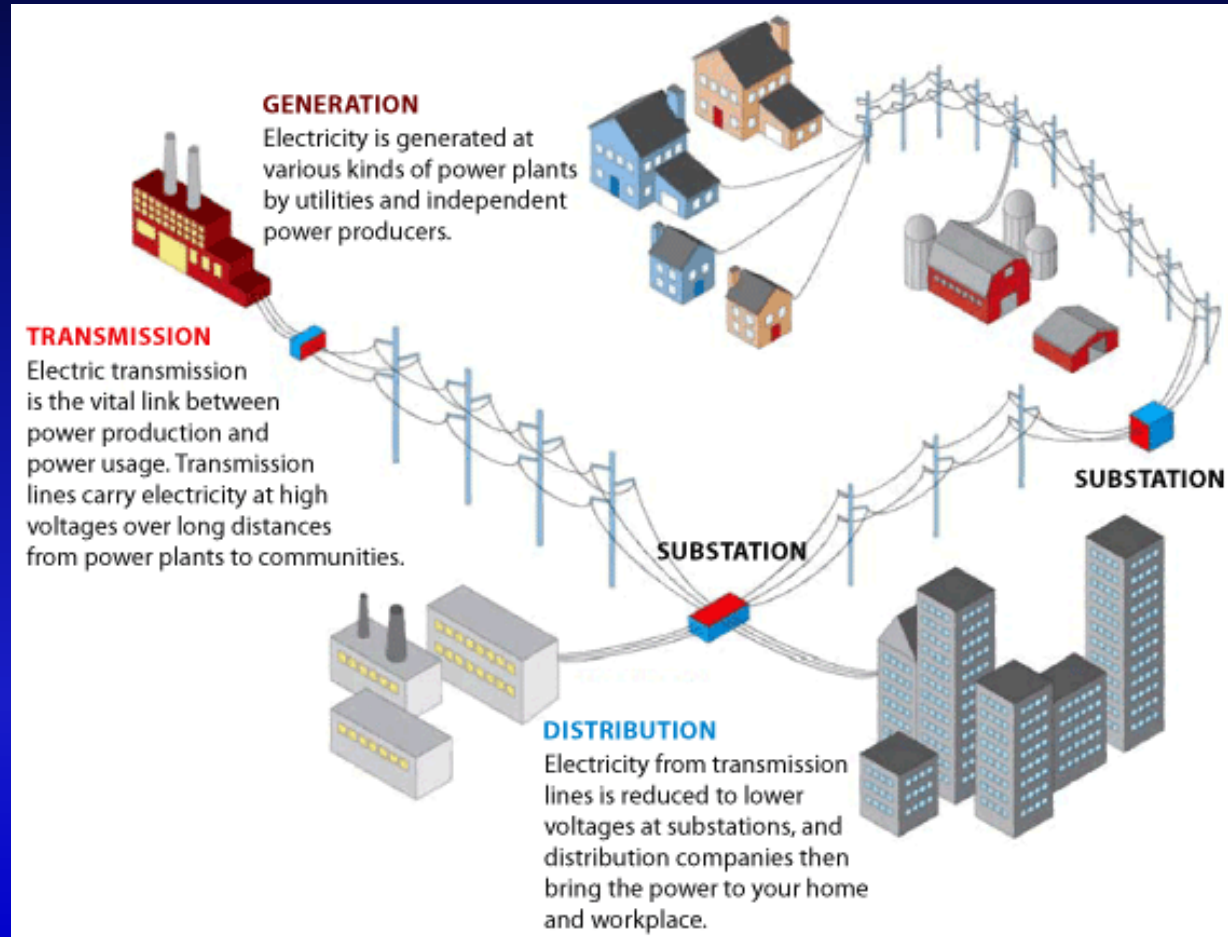
<http://bv.com/reports>

Black & Veatch 2015 Strategic Directions: U.S. Electric industry Report

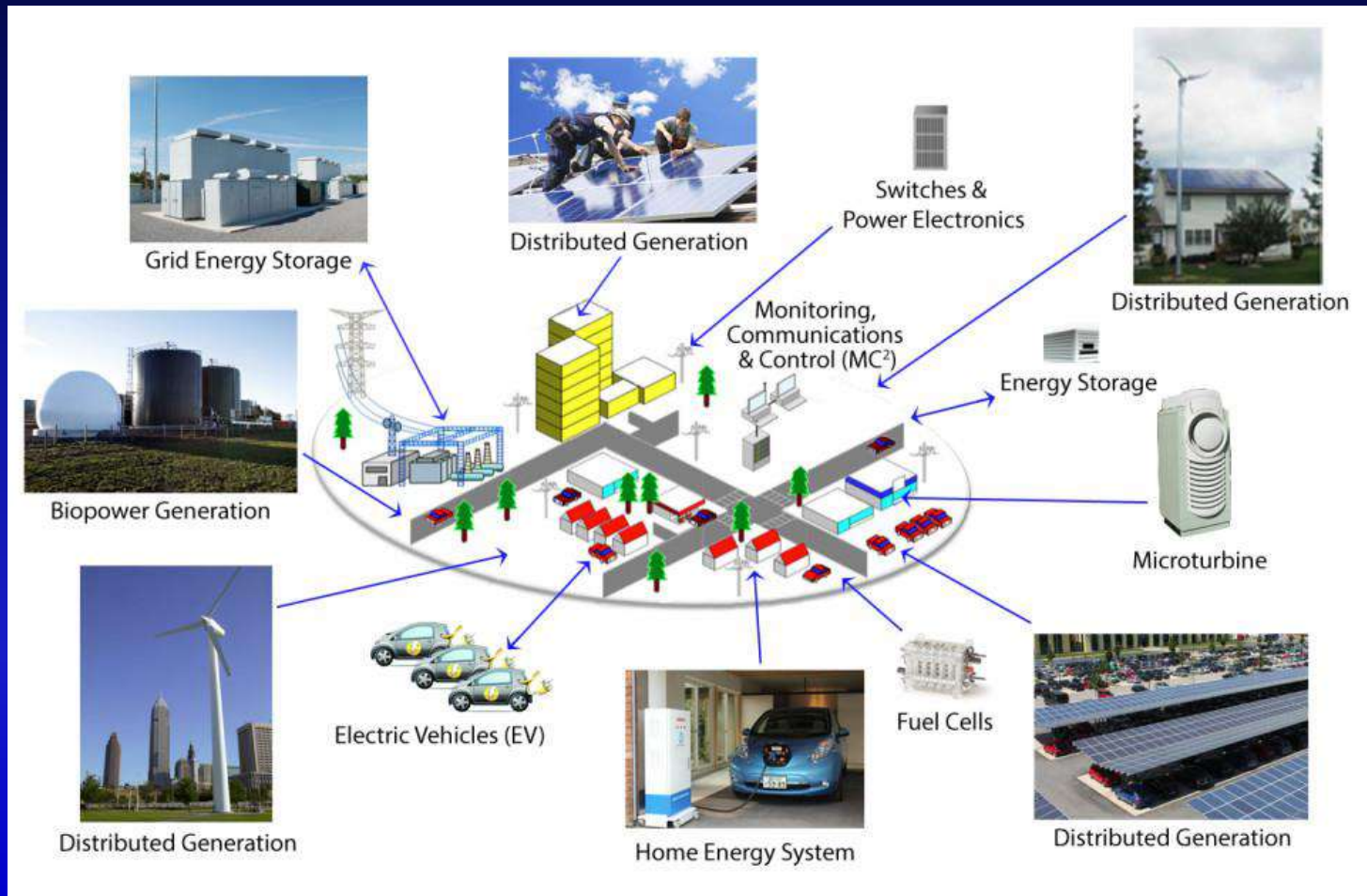
- Three-fourths of respondents view altering the regulatory construct to reflect changing energy markets as important
- Nearly two-thirds expect modest, significant or large investment to be required to accommodate integration of distributed energy resources (e.g., solar PV)
- Half believe that by 2020, 6-10% of all U.S. power generation will come from distributed generation
- One-third view distributed generation as a moderate to major threat to their business; one-sixth view it as no threat

<http://bv.com/reports>

Traditional Electric Utility System



Microgrid With Distributed Generation



New York Reforming the Energy Vision (NY REV)

Distribution System Platform Provider Model



Driving Forces for Electric Utility System Transformation



Driving Forces for Electric Utility System Transformation

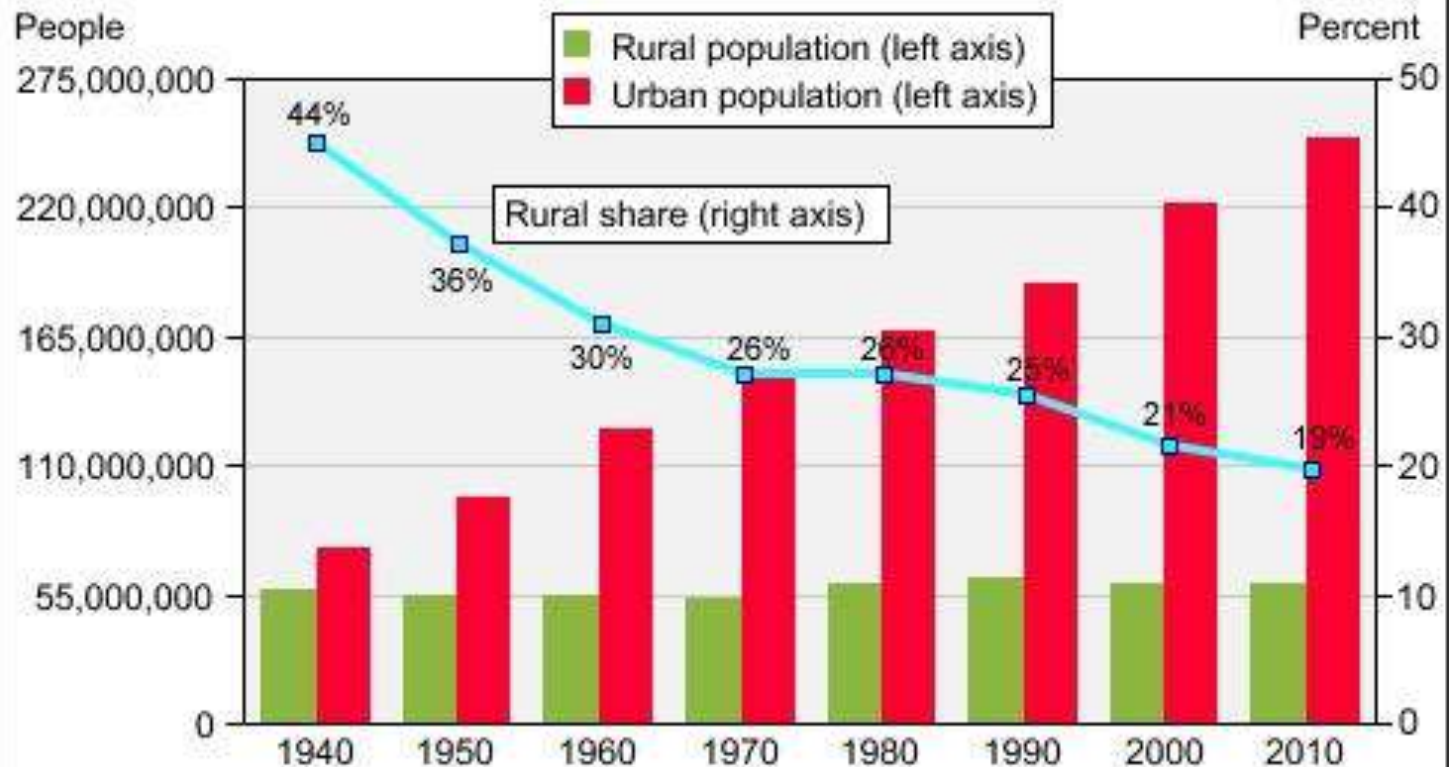
1. Urbanization
2. Stagnating Energy and Electricity Demands
3. Advancing Technologies
4. Public Policies (Laws, Regulations)
5. Climate Change/Decarbonization
6. Mismatch Between Electric Utility Cost Structure and Rate Design

Driving Forces for Electric Utility System Transformation

1. Urbanization

Urbanization

U.S. rural and urban population, 1940-2010



Source: USDA, Economic Research Service compilation of U.S. Census Bureau data. 1940-1990 data are from <http://www.census.gov/population/censusdata/urpop0090.txt>; 2000 data are from Summary File 1; and 2010 data are from <http://www.census.gov/geo/www/ua/uafacts.html>.

Urbanization

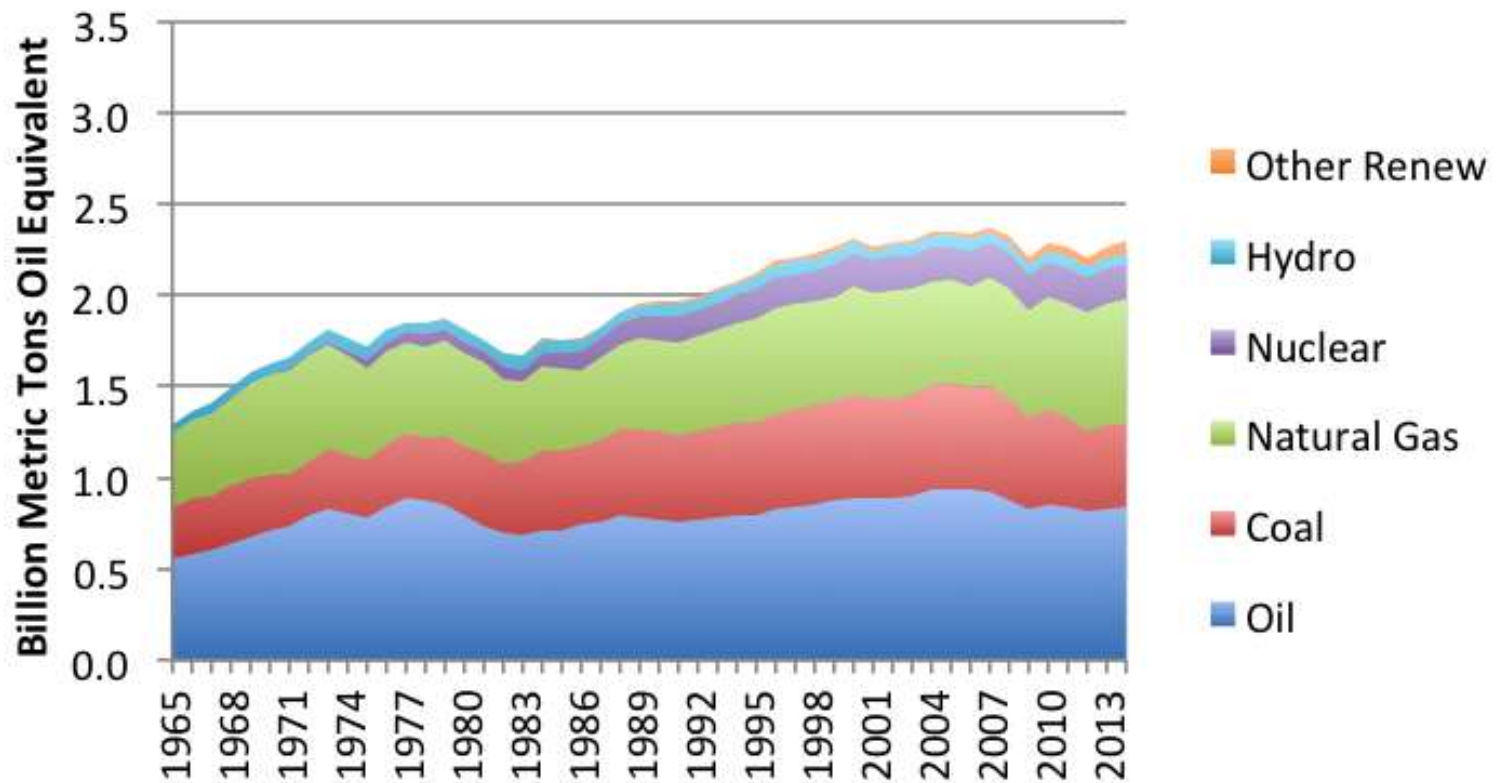
- As the U.S. continues to shift toward a services-based economy, the nation is becoming increasingly urban
- Population centers are growing, while rural areas are flat, both in population and economic activity
- Demographic trend is well-established and expected to continue
- Urban voters also tend to be more liberal, environmentalist than voters in rural areas

Driving Forces for Electric Utility System Transformation

1. Urbanization
2. Stagnating Energy and Electricity Demands

Stagnating Energy and Electricity Demands

United States Energy Consumption by Fuel



Stagnating Energy and Electricity Demands

- For decades, increasing use of electricity enabled expansion of the economy and population
- Since the 1990s, economic and population growth no longer drive growth of electric loads
 - urbanization
 - shift away from industrial, extraction economy (offshoring)
 - cost-effective energy efficiency
 - increased use of natural gas for space heating

Driving Forces for Electric Utility System Transformation

1. Urbanization
2. Stagnating Energy and Electricity Demands
3. Advancing Technologies

TAKING NOTES



IN THE 21ST CENTURY

Advancing Technologies

- LED lighting, automated controls, heat pumps

LED Lighting



Automated Controls

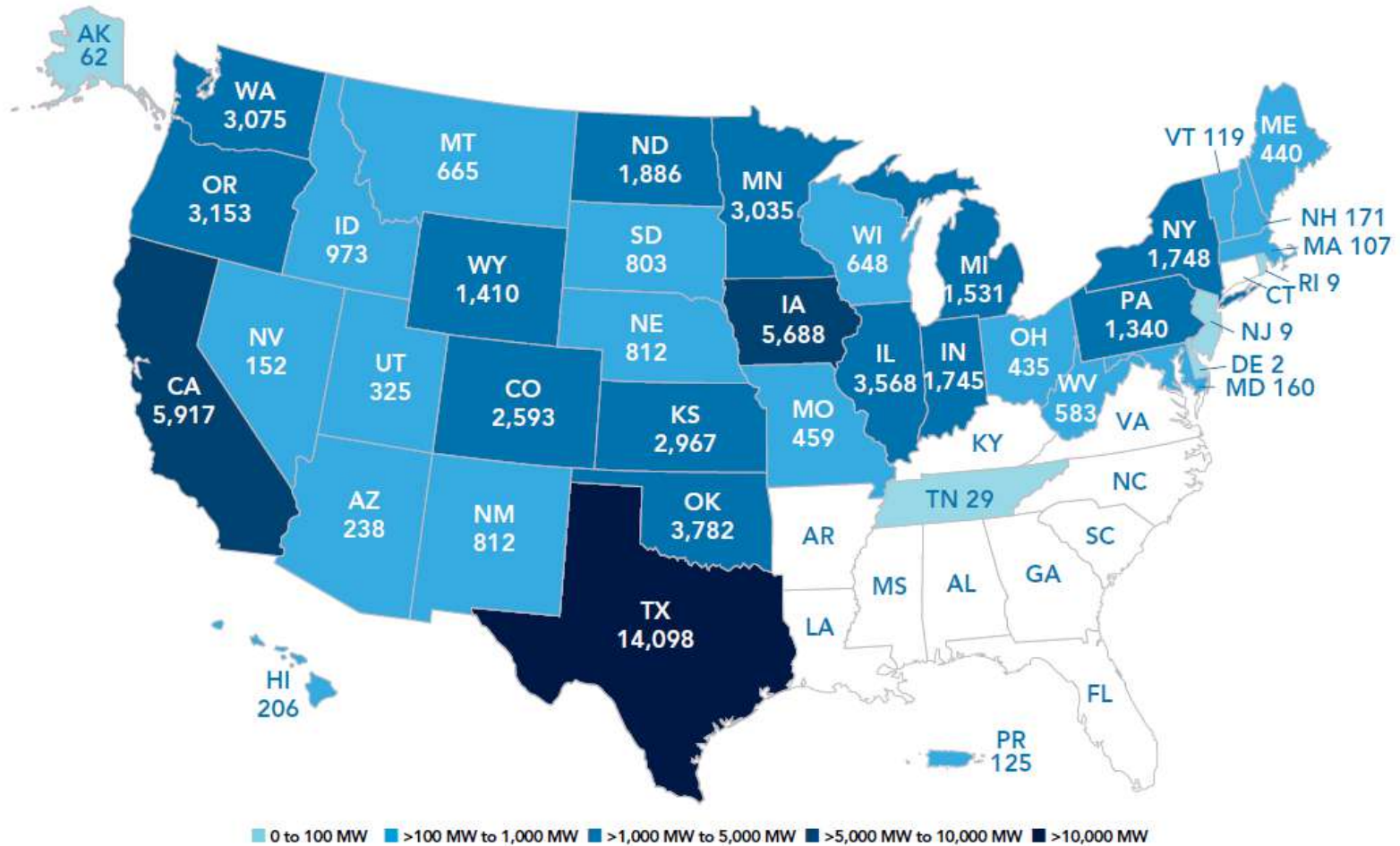


Advancing Technologies

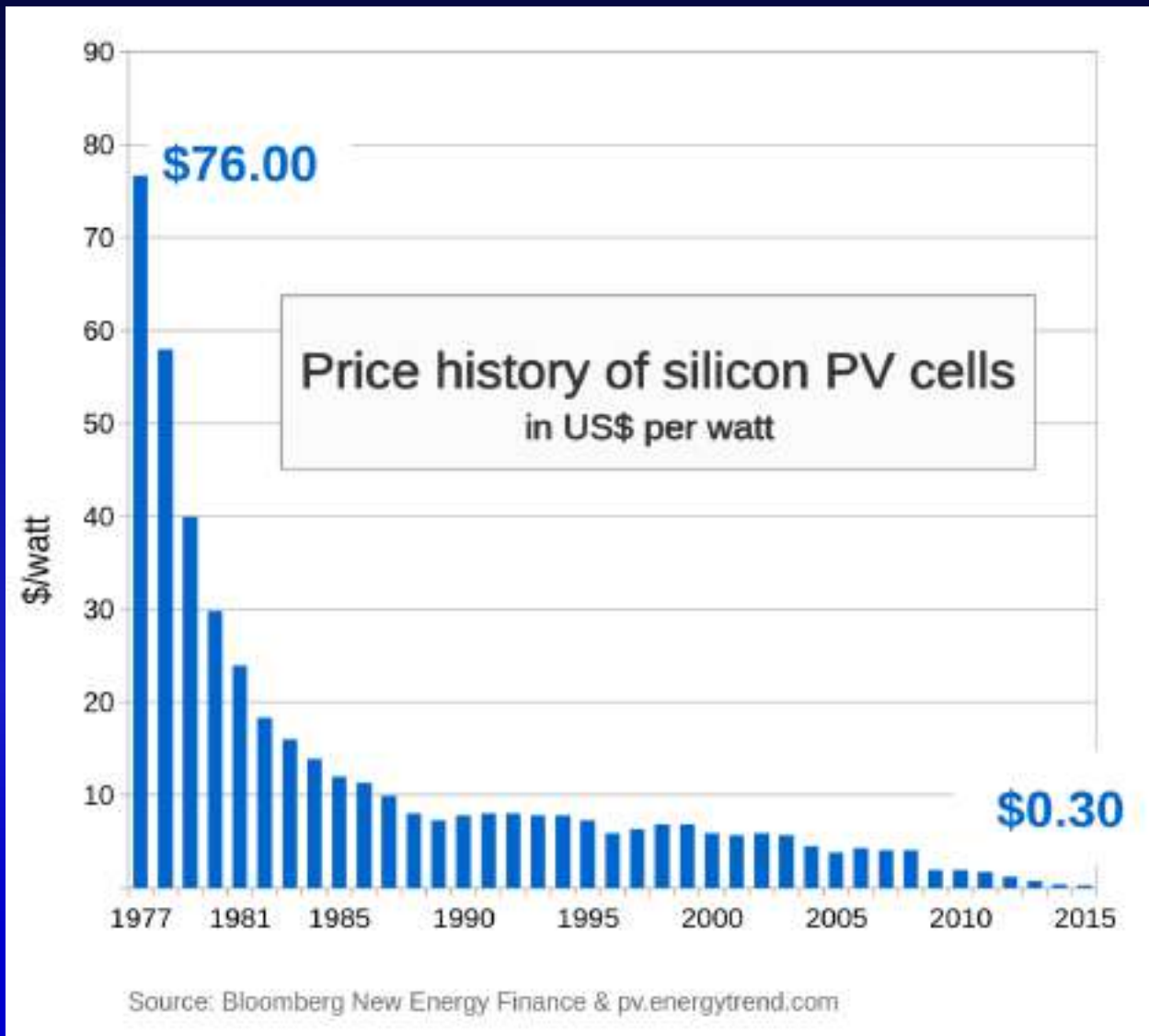
- LED lighting, automated controls, heat pumps
- Improving performance, falling costs for renewable resources (wind, solar)

Wind Power

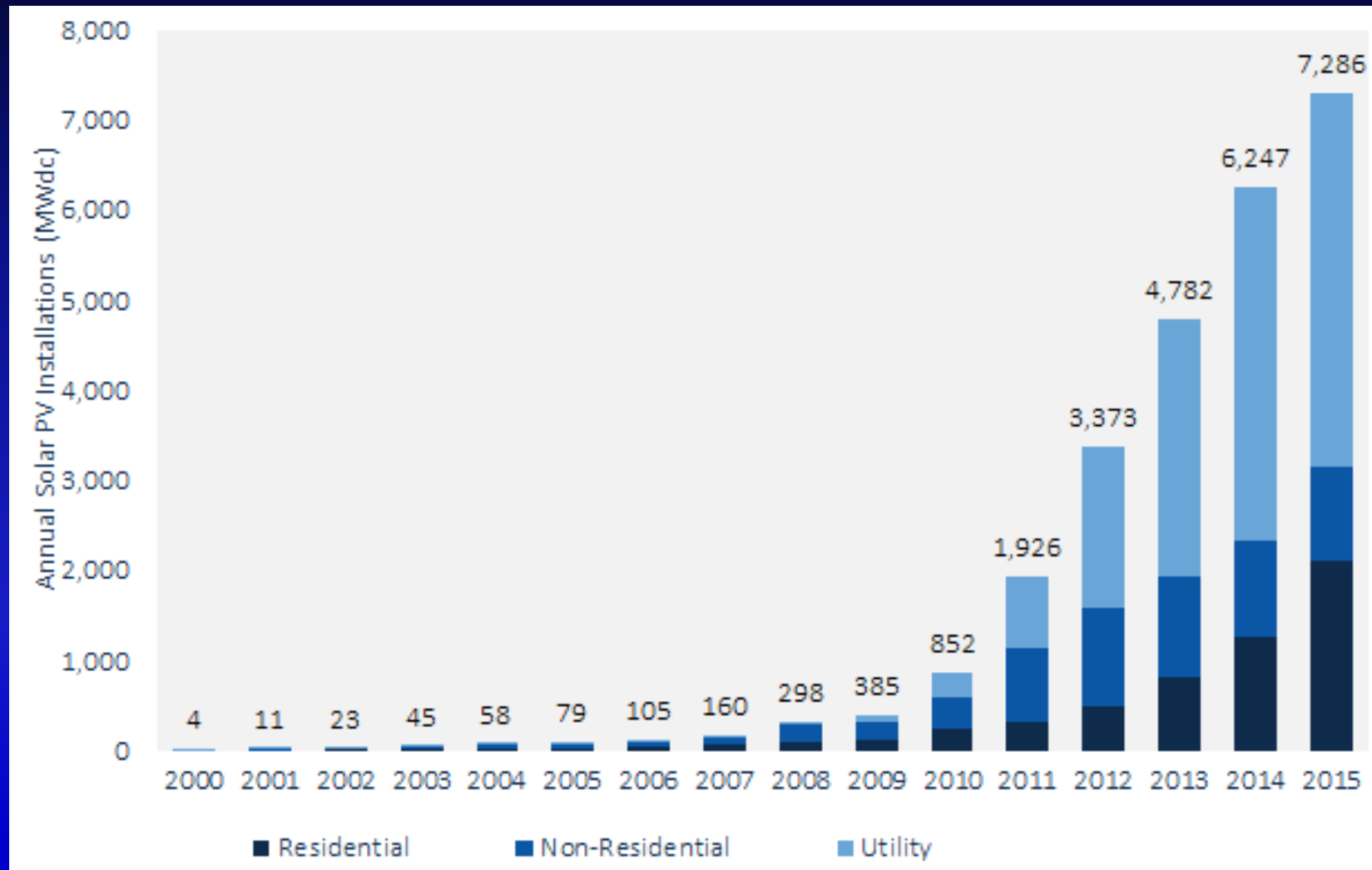
U.S. Wind Power Capacity Installations, by State



Solar Photovoltaic Generation

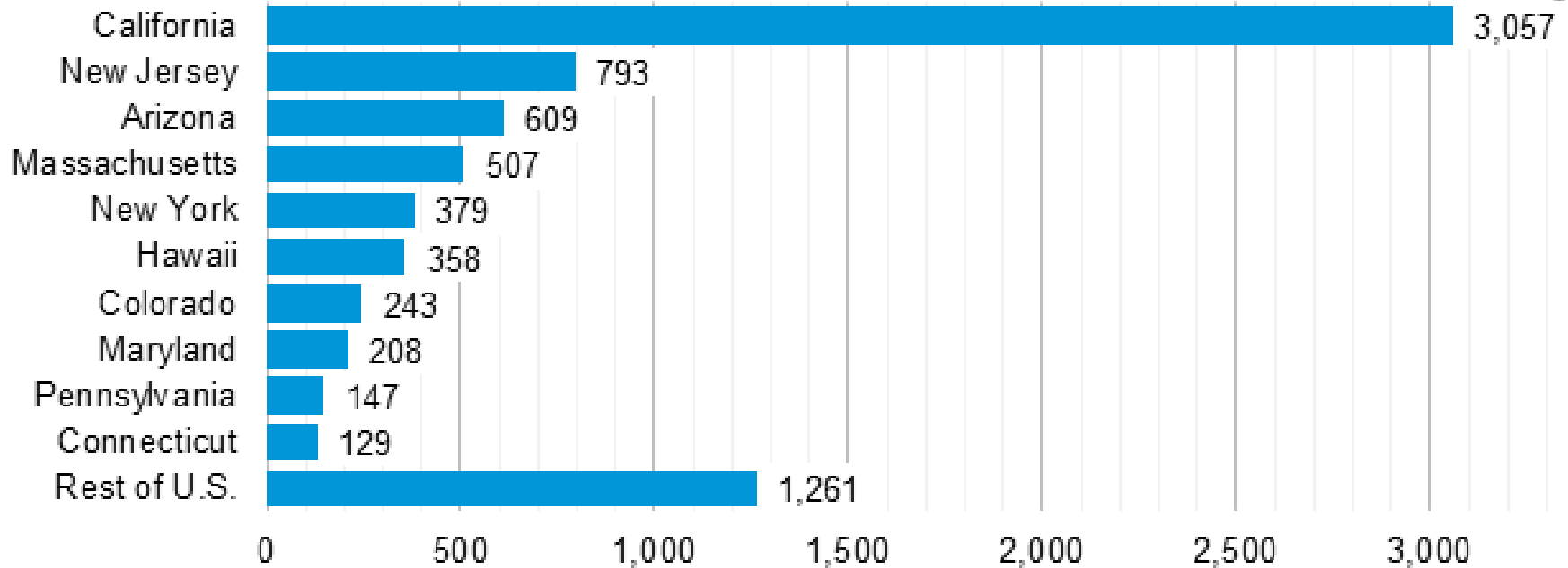


Solar Photovoltaic Generation



Solar Photovoltaic Generation

Distributed solar PV installed capacity, top 10 states, as of September 2015
megawatts (MW_{AC})



Source: U.S. Energy Information Administration, *Electric Power Monthly*

Advancing Technologies

- LED lighting, automated controls, heat pumps
- Improving performance, falling costs for renewable resources (wind, solar)
- Hydraulic fracturing, directional drilling

Advancing Technologies

- LED lighting, automated controls, heat pumps
- Improving performance, falling costs for renewable resources (wind, solar)
- Hydraulic fracturing, directional drilling
- High-efficiency combustion turbines

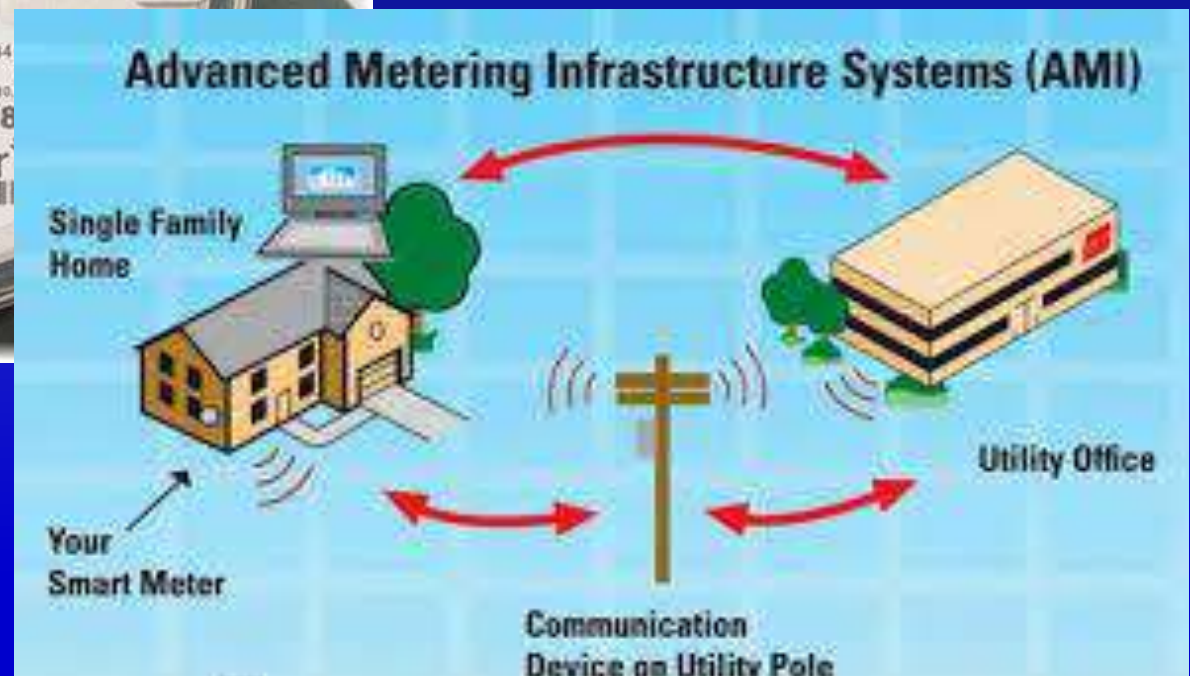
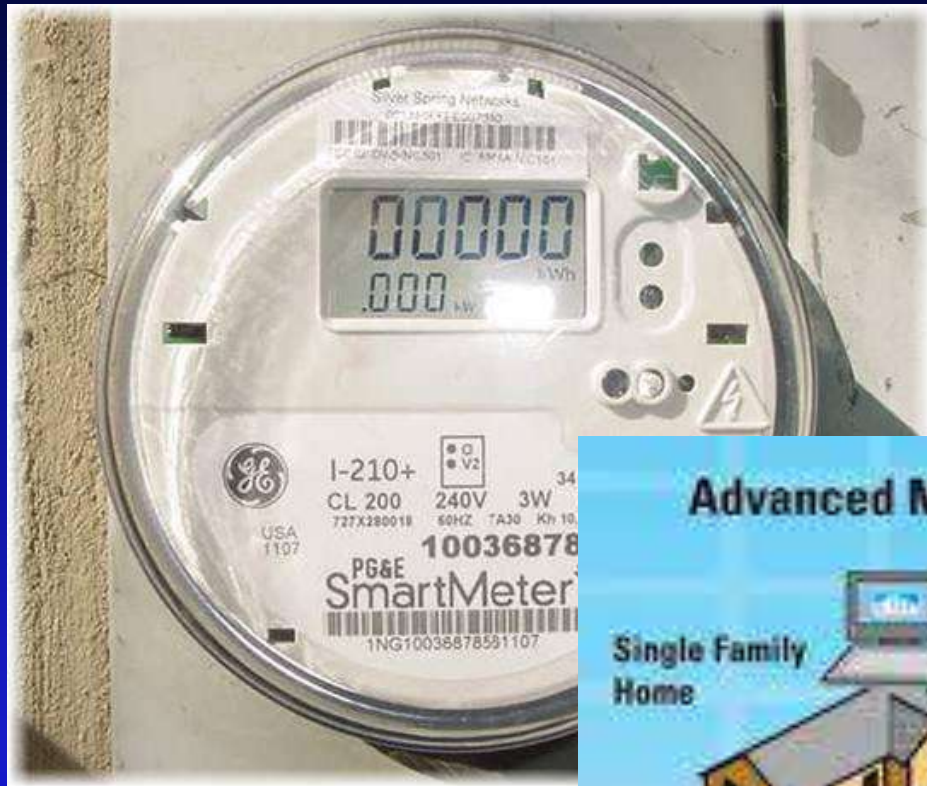
High-Efficiency Combustion Turbines



Advancing Technologies

- LED lighting, automated controls, heat pumps
- Improving performance, falling costs for renewable resources (wind, solar)
- Hydraulic fracturing, directional drilling
- High-efficiency combustion turbines
- Smart grid, grid edge, AMR/AMI

AMR/AMI



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- Electric vehicles

Electric Vehicles



Electric Vehicles



Advancing Technologies

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- Smart grid, grid edge, AMR/AMI
- Electric vehicles
- Battery storage

TESLA Powerwall

Launched April 30,
2015

7 kWh daily cycle
(~1/4 of average daily
residential load)

2.0 kW continuous
output

3.3 kW peak output

5.8 amp nominal

8.6 amp peak

~20% roundtrip losses



34" x 51" x 7"

220 lbs.

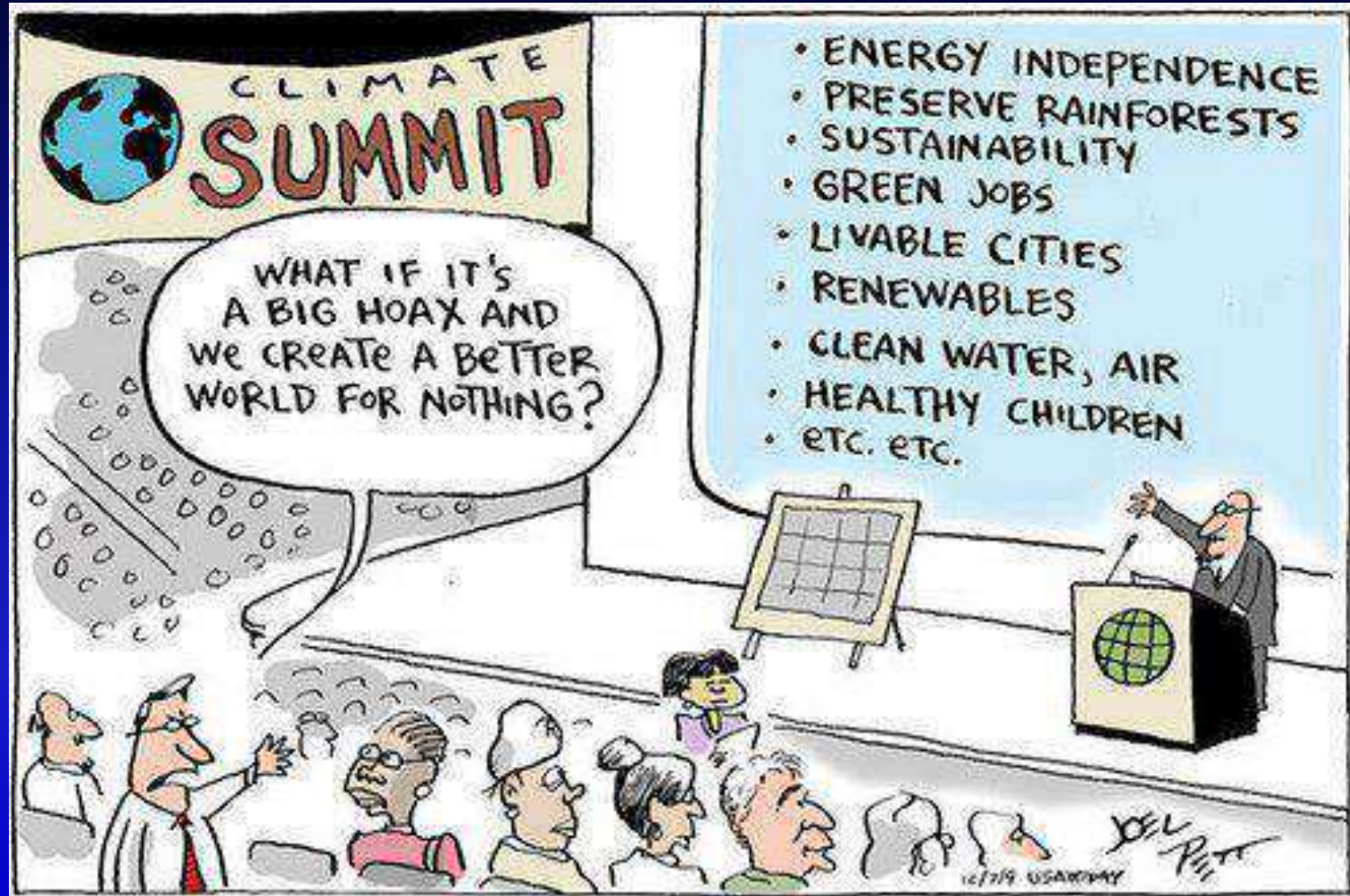
~\$7,000 installed cost

~\$0.15/kWh storage cost

Driving Forces for Electric Utility System Transformation

1. Urbanization
2. Stagnating Energy and Electricity Demands
3. Advancing Technologies
4. Public Policies (Laws, Regulations)

Public Policy Motivations



Public Policies (Laws, Regulations)

- Limits on air, water emissions (NO_x, SO₂, particulates)
- State emissions performance standards
- Federally-funded R&D
- Renewable portfolio standards
- Federal and state tax credits (ITC, PTC)
- Net energy metering

Driving Forces for Electric Utility System Transformation

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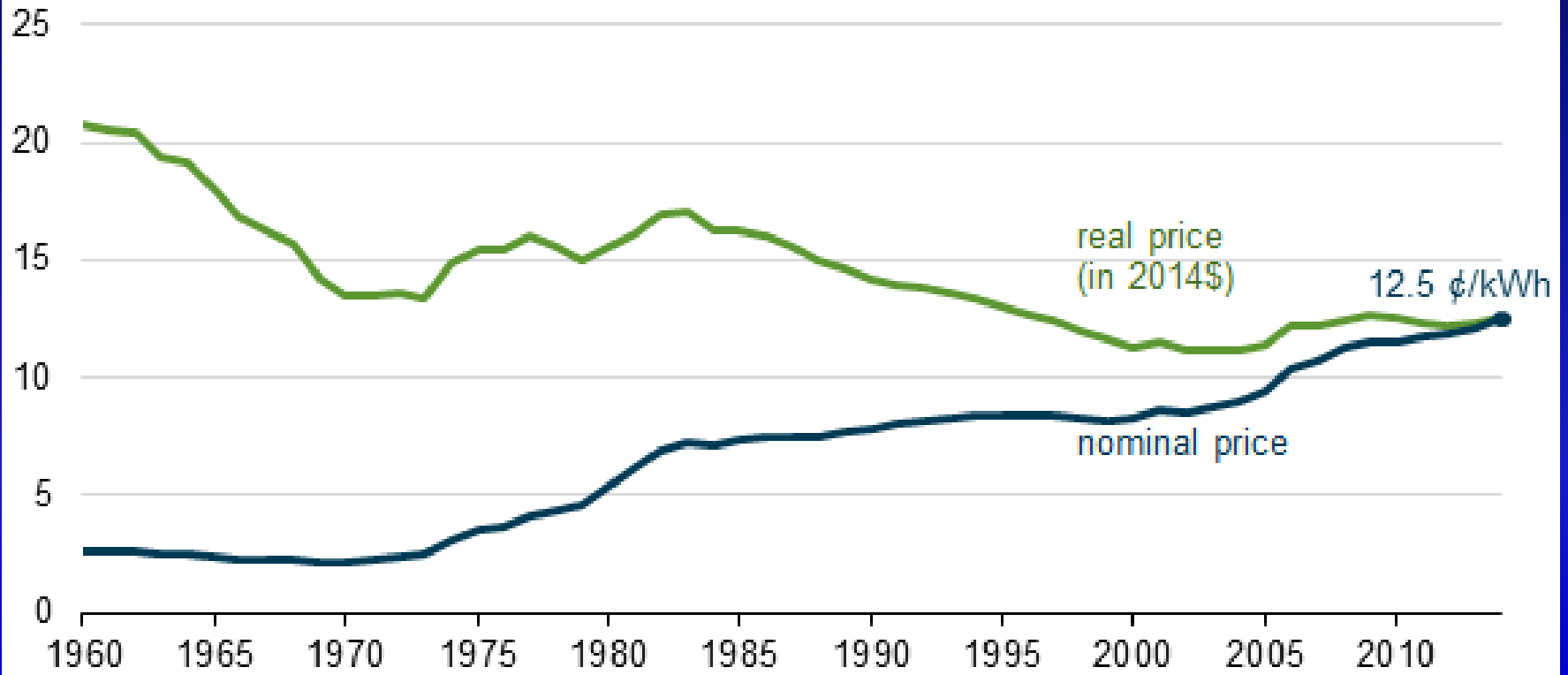
Climate Change/Decarbonization

- Growing evidence/recognition of climate change
- Growing commitment to reduce carbon emissions
- Carbon cap and trade, carbon tax programs
- Clean Air Act Section 111(b) rule - new
- Clean Air Action Section 111(d) rule – existing
- E3, other studies of decarbonization strategies, costs

Wait, How Much Is All This Costing Ratepayers?

Wait, How Much Is All This Costing Ratepayers?

U.S. residential retail electricity price (1960-2014)
cents per kilowatthour



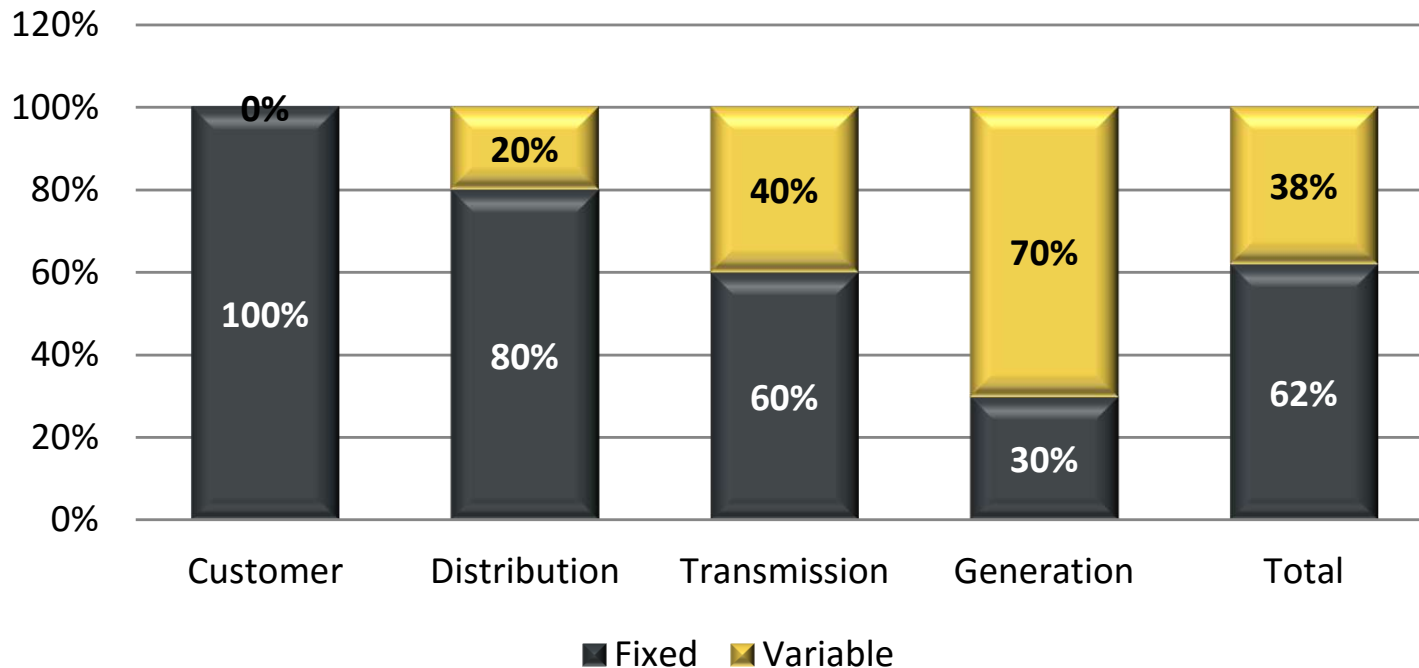
Driving Forces for Electric Utility System Transformation

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Electric Utility Cost Structure

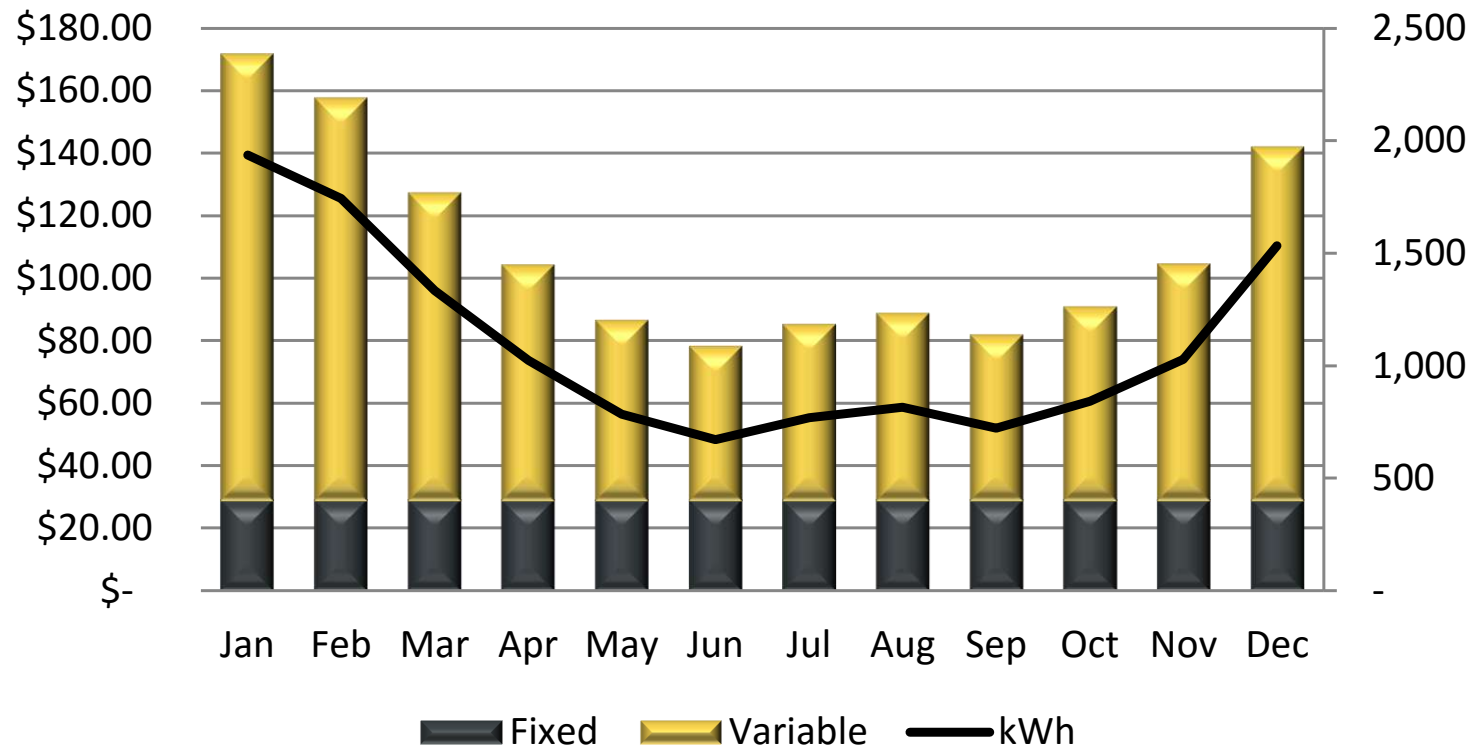
Fixed and Variable Costs

Fixed and Variable Cost by Function Average Residential Customer

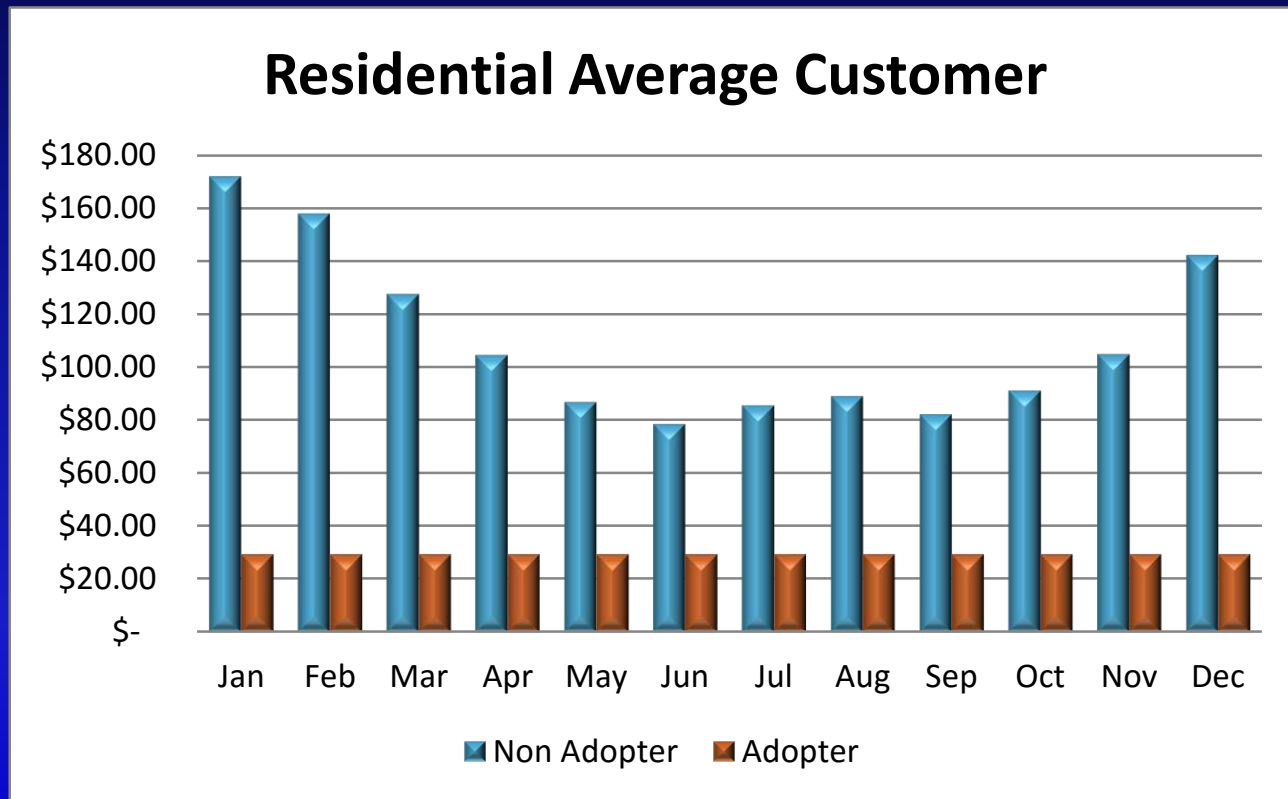


Electric Utility Revenues from Customer and Energy Charges

Residential Average Customer



Electric Utility Revenues with Net Energy Metering



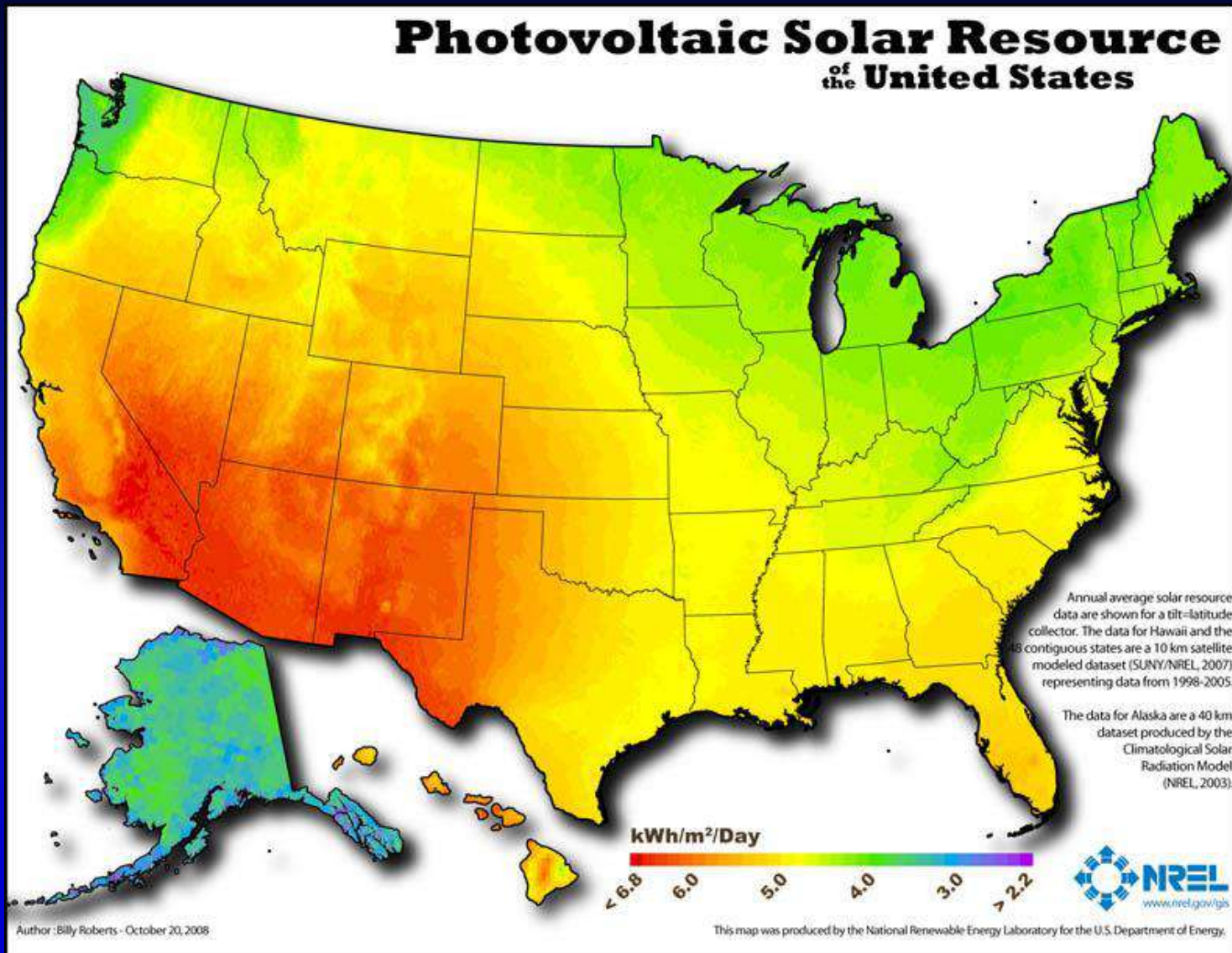
Could Rooftop PV + Batteries Kill the Grid?



If an average Seattle home went “off grid” and generated an amount of rooftop solar power equal to their annual consumption, over 500 Powerwalls would be needed to store the seasonal imbalances between generation and load at the home.

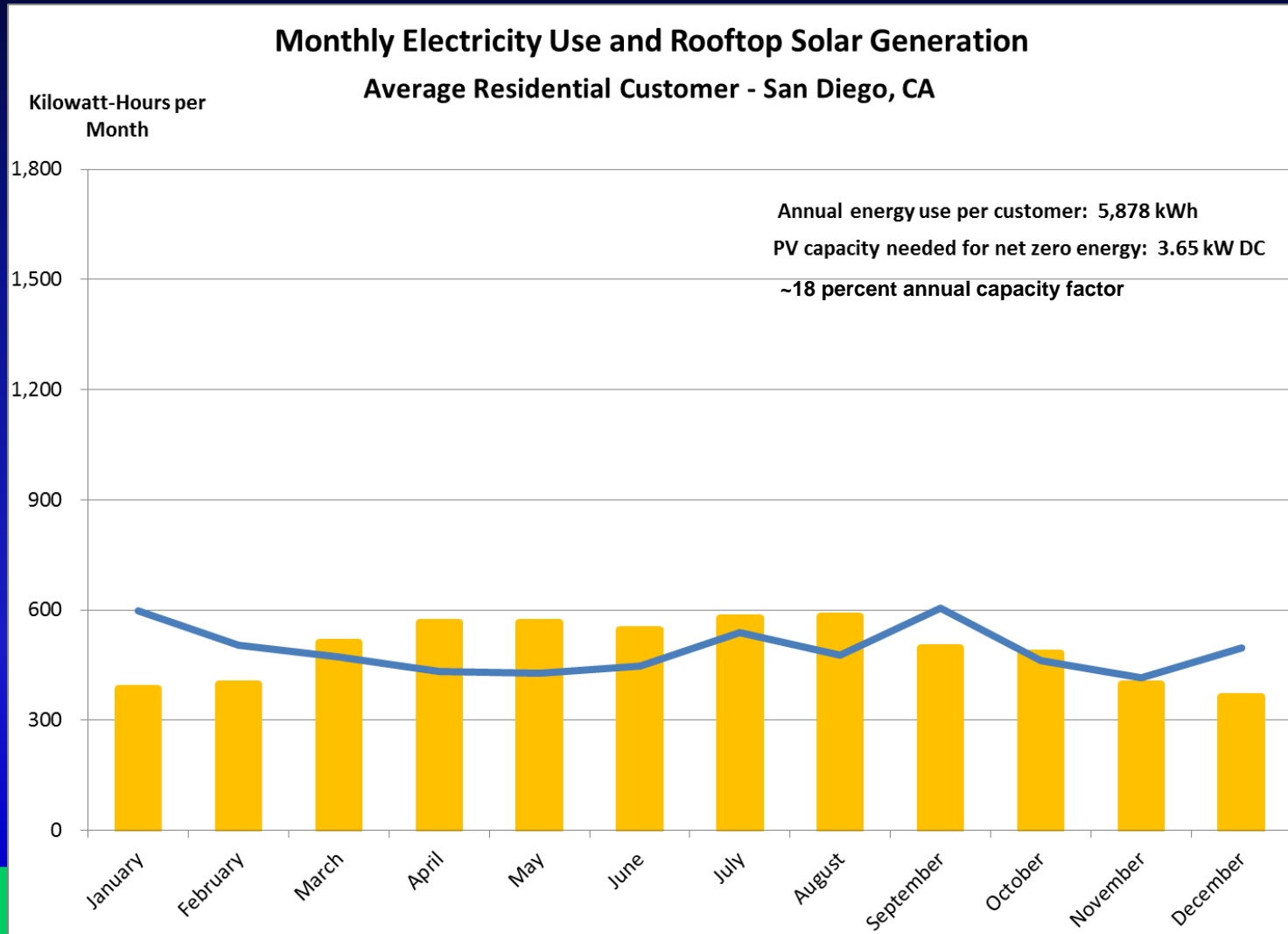
$$(8,536 \text{ kWh} * 0.34 / 0.8) / (7 \text{ kWh}) = 518$$

Solar Generating Potential Varies by Location



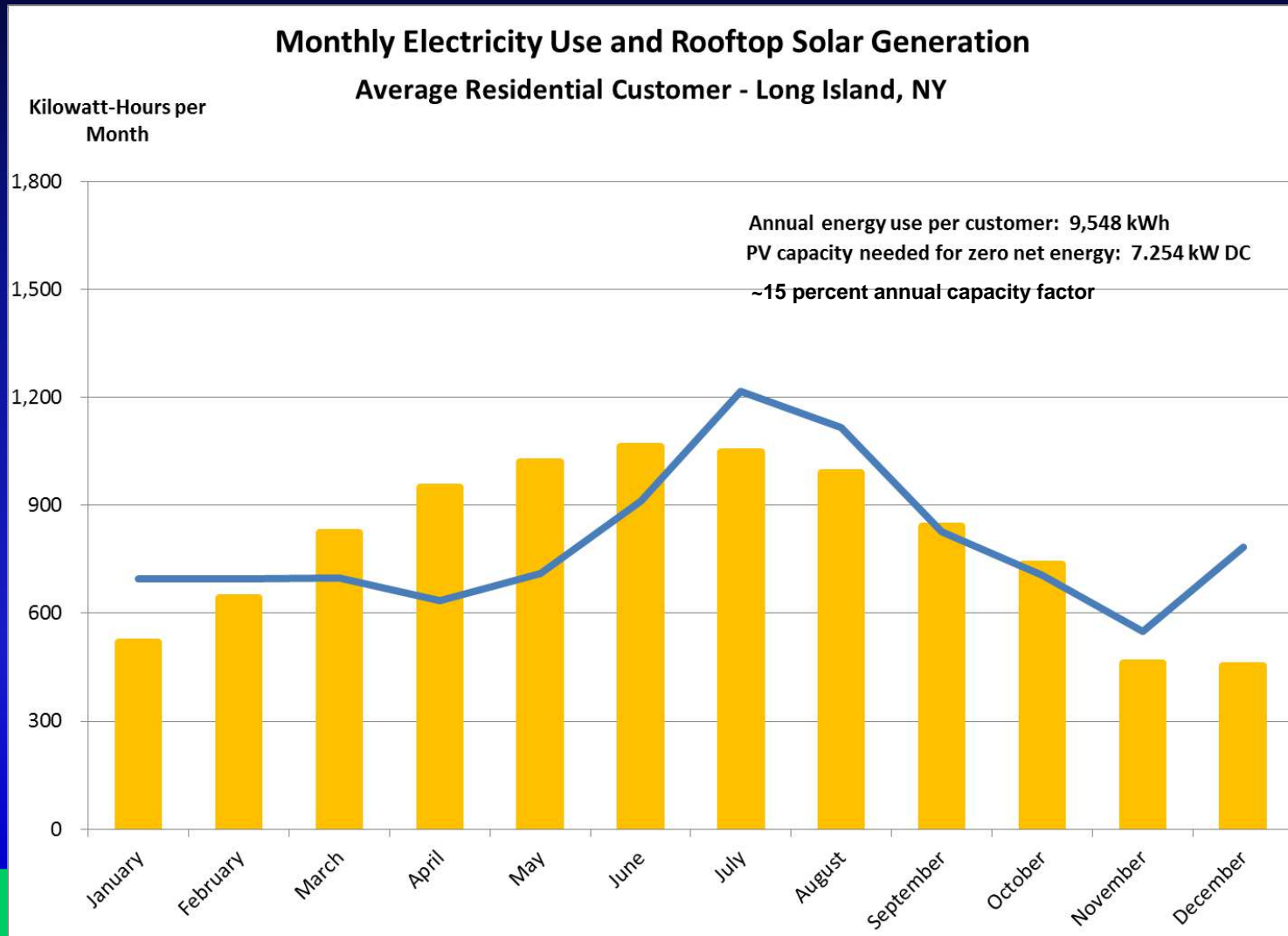
San Diego, California

10 Percent Seasonal Imbalance



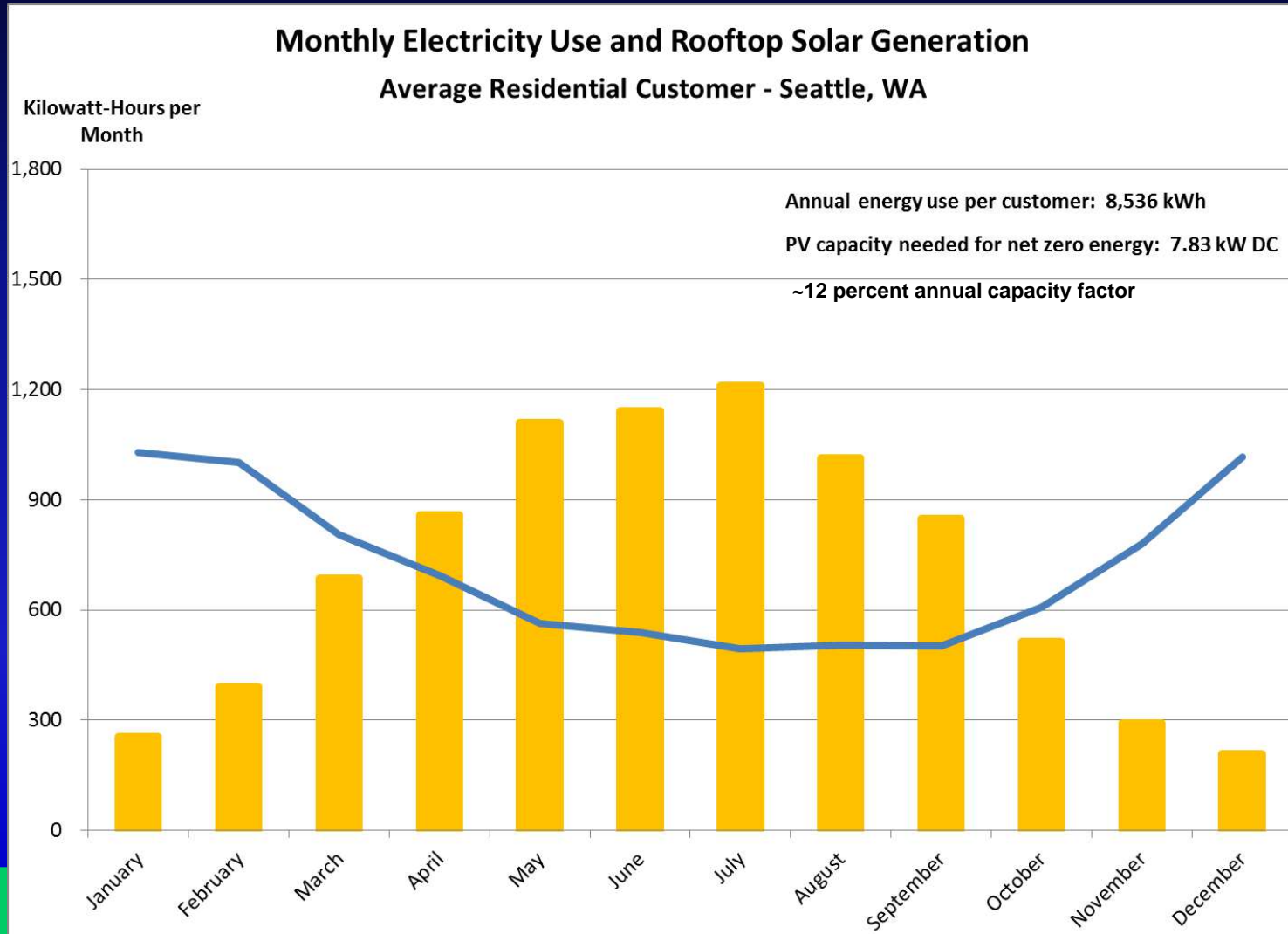
Long Island, New York

10 Percent Seasonal Imbalance



Seattle, Washington

34 Percent Seasonal Imbalance



Where Does Energy Storage Fit?

- While battery technology can help with diurnal shaping, energy storage volume is limited
- Other forms of storage with longer cycles, greater energy storage volume are also needed
- Consumers will still need to rely on the utility system for energy storage
- Single-family homes not most cost-effective place for storage – network effects create opportunity for utilities or others

Traditional Electric Utility System

- Load Growth: strong and sustained; driver for economic development
- Generation: large, often CO₂-emitting; remote from major load centers
- Technologies: electromechanical, limited intelligence, manual, not well-integrated
- Utility Cost Structure: majority of costs for generation, transmission, distribution were fixed
- Utility Average Cost: declining; increasing volume reduces rates

Traditional Electric Utility System

- Competing Electric Providers: none
- Customer Behavior: passive consumption; little awareness of what utilities do to provide reliable, low-cost service
- Retail Electric Service: universal, one-size-fits-all
- Residential Rate Design: majority of costs recovered through energy charges (customer charges low)
- Utility-Customer Interaction: monthly bills, call center, outages, rate changes

Emerging Electric Utility System

- Load Growth: flat/declining; no longer a major driver for economic development; however, EVs and other forms of electrification can help achieve environmental goals
- Generation: increasingly renewable but intermittent; undifferentiated energy has low value; distributed generation and storage being located at or near loads
- Technologies: digital, smart, automated, integrated
- Utility Cost Structure: majority of costs for generation, transmission, distribution still fixed; stranded cost risks
- Utility Average Cost: flat/increasing; increasing volume no longer reduces rates

Emerging Electric Utility System

- Competing Electric Providers: solar installers and leasing companies; energy efficiency; demand response
- Customer Behavior: more active; engaging technologies and third parties; making choices to protect environment
- Retail Electric Service: still universal, but one-size-fits-all service no longer sufficient; customers still need the grid
- Residential Rate Design: recovering majority of fixed costs through volumetric energy charges no longer viable
- Utility-Customer Interaction: increasing use of meter data; growing pushback if rate changes are perceived to 'protect monopoly by blocking competition'

How Are We Feeling?





Don't Worry!

Lose your phone?

*Didn't have your
contacts backed up?*

*Don't worry,
the NSA has them
all saved for you.*

(301) 688-6527

Topics

Presentation Electric Utility Industry
Transformation

Conversation Implications for IT
Services at NWPPA
Member Utilities

Implications for IT Services at NWPPA Member Utilities

- General thought and observations

Implications for IT Services at NWPPA Member Utilities

- If a utility has not yet determined its response to industry transformation, how can its IT efforts help prepare for it?

Implications for IT Services at NWPPA Member Utilities

- What about rural utilities?
 - Will industry transformation happen in rural areas?
 - Will it look different?
 - If it does, how can IT respond?

Implications for IT Services at NWPPA Member Utilities

- Electric utility industry transformation is blurring functional lines within the organization (G/T/D/C&F). How will this affect IT?
 - Roles
 - Priorities

Implications for IT Services at NWPPA Member Utilities

- Will it realistically be possible to meet all IT needs?
- If not, what are the top priorities and why?
- Ideas about triage?
- Funding?

Thank You!

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