

Impact of Work Task Behaviors



Work Task Behaviors

The effect of personal behaviors in the workplace

How we perform our workplace tasks!



Work Task Behaviors

Common work tasks

- Loading trucks
- Using a computer
- Driving delivery trucks
- Performing administrative tasks



Work Task Behaviors

Good behaviors

- Inspecting tools before using
- Wearing proper PPE
- Reporting all accidents to a supervisor



Work Task Behaviors

Bad behaviors

- Driving too fast
- Lifting improperly
- Not reporting accidents



Behavioral Impact

Outcomes of workplace behaviors

- Accident frequency
- Company profitability
- Employee morale



Behavioral Impact

Unsafe behaviors at the workplace generally result in:

- Increased accident frequency
- Higher liability costs
- Lower employee morale



Changing Workplace Behaviors

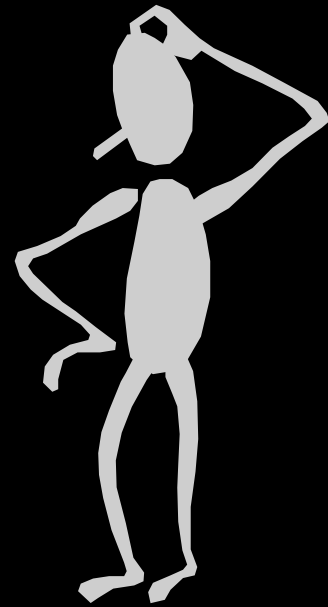
*Unsafe behaviors at the workplace
must be changed or*

- Workers will get hurt/killed
- The company will no longer afford to stay
in business

Changing Workplace Behaviors

*The key to changing unsafe behavior
is recognition*

- What is unsafe?
- When is it unsafe?
- Who is unsafe?



Changing Workplace Behaviors

Ways of recognizing unsafe behaviors

- Audits
- Analyzing accident reports
- Communication



Changing Workplace Behaviors

Examples of “everyday” unsafe behaviors

1. _____
2. _____
3. _____
4. _____
5. _____

*Students use “notes” section in workbook

Changing Workplace Behaviors

Examples of unsafe behaviors in the workplace

1. _____
2. _____
3. _____
4. _____
5. _____

*Students use “notes” section in workbook

Changing Workplace Behaviors

Unsafe behaviors in the workplace must be:

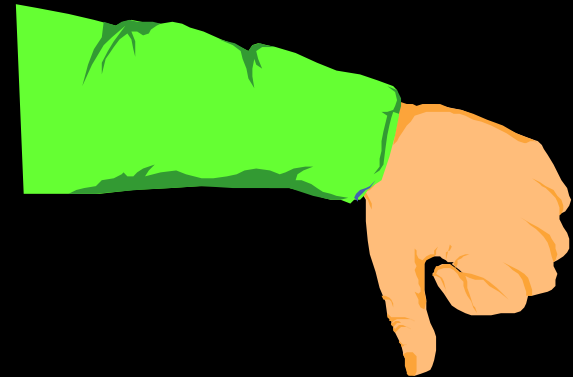
- Addressed
- Modified or changed



Identifying Detrimental Behaviors

Detrimental behaviors are behaviors that:

- May cause accidents or injuries
- Need modification



Identifying Detrimental Behaviors

It is critical to implement a system to recognize unsafe behaviors

1. Data analysis
2. Audits
3. Communication (safety committees, management, supervisors etc.)

Identifying Detrimental Behaviors

Addressing detrimental behaviors

- Focus on behavior not outcome
- Explain company policy
- Explain reasons for the policy